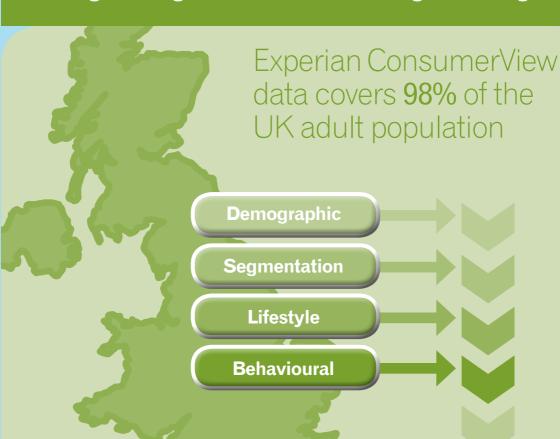


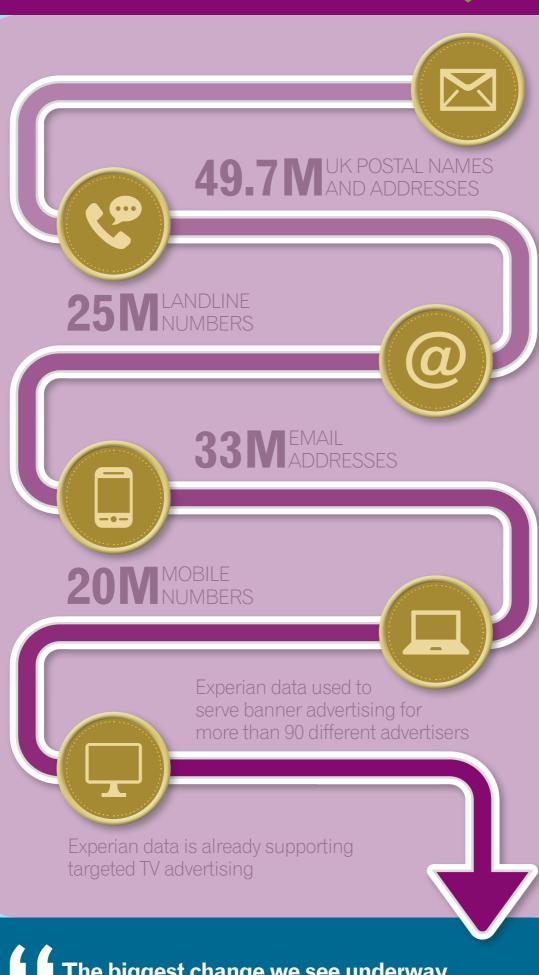
of consumers express a preference for organisations that treat them as an individual

Source: Online survey of a UK representative sample of 1,526 consumers, May 2010

So how can you target and engage the right person through the right channels with the right message?



**Experian data is a common currency** for consistent marketing messages and for targeting audiences across all contact channels



The biggest change we see underway is the amazingly rapid increase in the number of people who access the internet multiple times a day, from multiple locations, and with at least three devices. Quote source - Forrester Blogs - David Truog 'Get ready for the ultra-



consistently across offline and

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