



## Notice of statutory contract cancellation under the distance selling regulations

### Right to cancel

You have the right to cancel this contract within 14 days of the date your first Service is activated (“Cooling-off” period) without giving any reason.

To exercise the right to cancel, you must inform us, by contacting us at Experian (our contact details are set out below), of your decision to cancel this contract by a clear statement (e.g. a letter sent by post, fax or email).

You may use the attached model cancellation form, but it is not obligatory.

Telephone: 0800 561 0083

Email: [customerservices@experian.co.uk](mailto:customerservices@experian.co.uk)

Address:

Customer Services Experian Limited

Sir John Peace Building

Experian Way

NG2 Business Park

Nottingham NG80 1ZZ

If you have your reference number, please include this when you contact us so we can respond in the fastest possible time.

To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right to cancel before the cancellation period has expired.

### Effects of cancellation within 14 days

You may be entitled to a refund on cancellation within the Cooling-off period, please refer to the refunds information related to your subscription.

If you receive our services under a free trial, or where a third party pays for our services, you will not receive any refund because you haven't made payment in the cancellation period.



## Model cancellation form

To: Experian Limited

Sir John Peace Building

Experian Way

NG2 Business Park

Nottingham NG80 1ZZ

[customerservices@uk.experian.com](mailto:customerservices@uk.experian.com)

I hereby give notice that I cancel my contract of sale for the supply of the following service

Service:

Name of consumer:

Date of birth of consumer

Address of consumer:

Service reference number:

Signature of consumer (only if this form is notified in paper)

Date: