

## ROYAL MAIL NATIONAL CHANGE OF ADDRESS (“NCOA”) LICENCE TERMS

Where the Output contains data or data derived from data licensed to Experian by Royal Mail Group Limited (“Royal Mail”) then the Client agrees to be bound by the provisions of this paragraph of these Special Terms and Conditions.

1 The Client acknowledges that:

- a. The use by Experian of data provided by Royal Mail is subject to Royal Mail standard terms and conditions; and
- b. The Client’s use of Output containing Royal Mail data is subject to the Royal Mail end user licences (which can be viewed at: [www.experian.co.uk/legal/contracts](http://www.experian.co.uk/legal/contracts) or such other URL as notified to the Client by Experian) and, in particular, the provisions contained therein covering “Database Cleansing of Customer Databases and Bureau Services”.

2 For the avoidance of doubt, in the Royal Mail end user licences:

- a. “End User” shall mean the Client;
- b. “Data” shall mean (as the case may be) the Royal Mail databases known as “PAF”, the “Business Changes File”, the “NCOA Update File”, the “NCOA Suppress File” and such other Royal Mail data sources as Experian shall notify to the Client when providing the Services from time to time.

3 Royal Mail shall be entitled to enforce the provisions of the Royal Mail end user licences against the Client pursuant to the Contracts (Rights of Third Parties) Act 1999.

4 The following organisations, and types of organisation, are prohibited from using, or registering to use the Royal Mail “National Change of Address” service:

- Debt Collection Agencies
- Credit Reference Agencies for the purpose of credit referencing
- Police Forces
- Serious Organised Crime Agency
- HM Revenue & Customers
- The Intelligence services (these are primarily the Security Service, the Secret Intelligence Service and the Government Communications HG)
- Scottish Crime and Drug Enforcement Agency
- Financial Services Authority
- Gangmasters Licensing Authority
- Home Office
- Gambling Commission
- Information Commissioner
- Serious Fraud Office
- Criminal Cases Review Commission
- Scottish Criminal Cases Review Commission
- Civil Nuclear Constabulary
- Office of the Police Ombudsman for Northern Ireland
- Independent Police Complaints Commission
- Force comprising the special constables appointed under section 79 of the Harbours, Docks and Piers Clauses Act 1847 on the nomination of the Dover Harbour Board
- Force comprising the constables appointed under Article 3 of the Mersey Docks and Harbour (Police) Order 1975 on the nomination of the Mersey Docks and Harbour Company

- Foods Standards Agency
- Health & Safety Executive

Accordingly, the Client shall not use the Royal Mail "National Change of Address" service if it is any of the above organisations or types of organisation.

5 The Client warrants to Experian that the Input Data is from a genuine source and that the Client is entitled to make the Input Data available to Experian for the purpose of Experian providing the Services and that the use by Experian of the Input Data for such purpose shall not infringe the Intellectual Property Rights of any third party.