

EXPERIAN DIGITAL ADVERTISING TERMS AND CONDITIONS (TO BE USED IN THE INSTANCE WHERE THE PARTNER EMBEDS THE EXPERIAN DATA SERVICES INTO ITS OWN PRODUCTS AND DOES NOT RESELL THE EXPERIAN DATA OR SERVICES IN THEIR RAW FORMAT) VERSION 2.4(i) (02/26)

1. APPOINTMENT AND TERM

- 1.1. Experian agrees to supply the Services to the Partner and permits the Partner to incorporate the Services within the Partner Products for sale. The Partner agrees to act in that capacity, upon the terms and conditions of this Agreement.
- 1.2. This Agreement shall be deemed to have commenced on the Commencement Date and, subject to the provisions for early termination set out in this Agreement, shall continue for the Initial Term and thereafter unless terminated by either party serving on the other not less than the Minimum Notice Period to expire on or after the end of the Initial Term.

2. PRIMARY OBLIGATIONS AND WARRANTIES

- 2.1. Experian shall:
 - 2.1.1. provide the Services in accordance with the Specification;
 - 2.1.2. use all reasonable care and skill in the performance of the Services;
 - 2.1.3. use all reasonable care and skill in the collection and collation of any data on which the Services are based or which is comprised within the Services.
- 2.2. The Partner shall:
 - 2.2.1. act diligently and in good faith in all its dealings with Experian, End Users, and prospective End Users;
 - 2.2.2. provide Experian with any information or assistance which the parties have agreed the Partner shall provide in order for Experian to perform its obligations under this Agreement, and shall use all reasonable endeavours to ensure that any such information provided to Experian is complete, accurate and in the agreed format;
 - 2.2.3. not do anything to harm Experian's reputation;
 - 2.2.4. not pledge the credit of Experian in any way or bind it by contract or otherwise, except as specifically permitted under this Agreement;
 - 2.2.5. not modify the Services save as permitted by Experian for incorporation in the Partner Products;
 - 2.2.6. not make any reference to Experian in its provision of Partner Products except as set out in the schedule or subsequently expressly permitted by Experian in writing;
 - 2.2.7. not register any domain name relating to the Services or resembling the Trade Marks which is likely to deceive or cause confusion for use on the Internet except with the prior written consent of Experian;
 - 2.2.8. not make any representations about the Experian Materials except with the prior written consent of Experian; and
 - 2.2.9. appoint a nominated person to liaise with Experian regarding all aspects of this Agreement.
- 2.3. Each of the parties shall
 - 2.3.1. use all reasonable endeavours to perform its obligations under this Agreement in accordance with the Project Timetable; and
 - 2.3.2. ensure that its personnel, whilst on the premises of the other party, comply with that party's reasonable regulations governing security and health and safety as have been notified to it.
- 2.4. The parties warrant as follows:
 - 2.4.1. Experian warrants to the Partner that it has obtained and will continue to hold all necessary licences, consents, permits and agreements required in the Territory for:
 - 2.4.1.1. it to comply with its obligations under this Agreement; and
 - 2.4.1.2. the grant of rights to the Partner under this Agreement.
 - 2.4.2. The Partner warrants to Experian it has obtained and will continue to hold all necessary licences, consents, permits and agreements required for it to comply with its obligations under this Agreement and for the grant of rights to Experian under this Agreement.
 - 2.4.3. Each party warrants that:
 - 2.4.3.1. it has the full power and authority to enter into this Agreement;
 - 2.4.3.2. the use by the other party as permitted by this Agreement of any information, data, software, documentation, scorecards and/or services which it provides to the other party shall not infringe any third party Intellectual Property Rights in the Territory.
- 2.5. The warranties expressly set out in this Agreement are the only warranties that each party gives to the other in respect of the subject matter of this Agreement. All other warranties, representations or terms of equivalent effect that might be implied by law are excluded to the extent permitted by law.
- 2.6. The Partner shall ensure that all End Users enter into a written agreement with the Partner prior to the Partner supplying any Partner Products containing or enhanced by Experian Materials to the End User. Such agreement shall contain all terms necessary to enable the Partner to comply with its obligations under this Agreement and the Partner shall take full responsibility for the compliance by End Users with the terms of that agreement.

3. PAYMENTS AND INVOICING

- 3.1. The Partner shall pay the fees set out in the Schedule.
- 3.2. Apart from any sums which are stated in the Schedule to be payable in accordance with a specified payment timetable, all sums payable by the Partner to Experian will be invoiced monthly in arrears. All invoices are payable by the Partner in cleared funds within 30 days of the date of the relevant invoice. Experian's records of the Partner's use of the Services shall be used as the basis for calculation of fees payable for the Services unless there is evidence of such records being incorrect and Experian shall make such records available to the Partner for inspection.
- 3.3. Unless stated otherwise in the Schedule, all fees specified shall be exclusive of all reasonable out of pocket expenses which shall, where agreed by the Partner, be payable in addition by the Partner. Experian shall provide receipts or other reasonable evidence to the Partner of all out of pocket expenses.
- 3.4. If any sum payable by the Partner to Experian is not paid in cleared funds by its due date, Experian shall be entitled to charge interest on the overdue amount at 2% above Barclays Bank plc's base rate from time to time.

Interest will accrue on a daily basis from the due date up to the date of actual payment, after as well as before judgment. In addition, Experian shall, on giving written notice to the Partner, be entitled to suspend provision of the Services with immediate effect until the overdue amount is paid in full.

- 3.5. If under this Agreement the Partner agrees in the Schedule to pay a Minimum Fee over any particular period, and it does not meet such Minimum Fee requirement in that period, Experian shall be entitled (without prejudice to any other rights and remedies it may have) to invoice the Partner for the difference between the relevant fees actually payable in respect of that period and such Minimum Fee. Any such amount shall be payable to Experian as a debt.
- 3.6. All sums referred to in this Agreement are exclusive of VAT or any other similar sales or turnover tax (if applicable); such taxes shall be payable on the same payment terms as apply to the sums to which the taxes relate.
- 3.6A All sums referred to in this Agreement are due to be paid gross from the Partner to Experian, with any withholding tax payments being an obligation of the Partner.
- 3.7. The fees set out in the Schedule will be fixed until increased on the next (and on each subsequent) Price Indexation Date. Any such increase shall not exceed the relevant increase in the Relevant Index over the corresponding period from the last Price Indexation Date.

4. NATURE OF THE SERVICES

- 4.1. Experian's services are not intended to be used as the sole basis for any business decision and are based upon data which is provided by third parties, the accuracy and/or completeness of which it would not be possible and/or economically viable for Experian to guarantee. Experian's services also involve models and techniques based on statistical analysis, probability, and predictive behaviour. Experian is therefore not able to accept any liability, other than under Clause 2, for:
 - 4.1.1. any inaccuracy, incompleteness or other error in the Experian Data which arises as a result of data provided to Experian by the Partner or any third party;
 - 4.1.2. any failure of the Services to achieve any particular result for the Partner or End User.
- 4.2. If Experian makes available upgraded versions of the Services from time to time, the Partner shall work with Experian to replace the Services with the upgraded version.

5. DATA PROTECTION AND COMPLIANCE

- 5.1. Each of the parties shall in the provision or use of the Services (as appropriate) comply with all Applicable Law, including Data Protection Legislation.
- 5.2. Each party warrants that it shall implement appropriate technical and organisational measures to ensure a level of data security relating to the Personal Data of the other party appropriate to the risk presented by its processing.
- 5.3. The Partner instructs Experian to, and agrees that Experian may, process the Partner Data for the Agreement Purposes.
- 5.4. There are or may be circumstances in which Experian is a Processor of Personal Data within the Partner Data on behalf of the Partner. Experian agrees that when, and to the extent that from time to time, it is a Processor of Partner Data.
 - 5.4.1. Experian shall process the Partner Data only in accordance with the Partner's instructions referred to in Clause 5.3 above (including with regard to transfers of Personal Data to a third country), and any other instructions agreed by the parties from time to time, unless Experian is required to process the Partner Data to comply with Applicable Law (in which case Experian shall inform the Partner of that legal requirement before processing unless the law prohibits such information on important ground of public interest);
 - 5.4.2. Subject to the authorisation granted under Clause 5.4.4, the Partner authorises the international transfer of Partner Data where (i) reasonably necessary for the performance, maintenance or support of the Services, or (ii) where Experian is required to conduct an international transfer in order to comply with Applicable Law (in which case Experian shall inform the Partner of that legal requirement before processing, unless Applicable Law prohibits such communication on important grounds of public interest). This shall not limit any transfers which Experian makes as Controller;
 - 5.4.3. Experian shall ensure that persons authorised to process the Partner Data have committed themselves to confidentiality;
 - 5.4.4. The Partner provides general authorisation to Experian's use of Sub-processors to provide Processing activities on Partner Data on behalf of the Partner. The details of Experian's current Sub-processors are available via the following link: <https://www.experian.co.uk/crain/data-sub-processors> under Experian Marketing Services. In the event that Experian adds or replaces any Sub-processors during the term of this Agreement, Experian will update this website, and provide the Partner with a mechanism to obtain notice of that update. In line with Article 28(2) of UK GDPR, the Partner has the opportunity to object to such changes. The appointment of any Sub-processor shall not relieve Experian of its obligations under the Agreement;
 - 5.4.5. Experian shall ensure that where Experian appoints another Processor as contemplated by Article 28(4) of the GDPR, that Processor is subject to contract obligations as required by that Article;
 - 5.4.6. taking into account the nature of the processing Experian carries out as a Processor of Partner Data, Experian shall assist the Partner by appropriate technical and organisational measures, insofar as this possible, for the fulfilment of the Partner's obligation to respond to requests for exercising the data subject rights laid down in Chapter III of the GDPR;
 - 5.4.7. Experian shall assist the Partner in ensuring compliance with the obligations pursuant to Articles 32 to 36 of the GDPR, taking into account the nature of the processing Experian carries out, and the information available to Experian, in its capacity as a Processor of Partner Data;
 - 5.4.8. Experian shall (at the request of the Partner) comply with its obligations relating to the return or destruction of data in Clause 11.4 and to audit under Clause 5.11;
 - 5.4.9. Experian shall (at the request of the Partner) provide the Partner with any information which it is reasonable for Experian to provide to allow the Partner to demonstrate compliance with Article 28 of the GDPR;
 - 5.4.10. Experian shall comply with its obligations under Article 28(3) of the GDPR to inform the Partner immediately if in the opinion of Experian any instruction of the Partner referred to in Clause 5.4.1 infringes the GDPR or any other relevant data protection provision;
 - 5.4.11. Experian shall notify the Partner without undue delay after becoming aware of a Personal Data Breach relating to the Partner Data.

- 5.5. In relation to any Personal Data contained within the Experian Data, the Partner shall:
 - 5.5.1. only use the Experian Data for the Permitted Purpose;
 - 5.5.2. except as expressly permitted in the Schedule, not transfer Experian Data outside the United Kingdom;
 - 5.5.3. except as expressly permitted in the Schedule, not permit any third party to access the Experian Data;
 - 5.5.4. ensure that persons authorised to process Experian Data have committed themselves to confidentiality;
 - 5.5.5. notify Experian without undue delay after becoming aware of a Personal Data Breach relating to the Experian Data.
 - 5.5.6. at Experian's request, from time to time, provide Experian with details of the security measures undertaken by the Partner to protect Personal Data provided to it by Experian, and implement such measures as Experian reasonably require in order to ensure compliance with this Clause.
 - 5.5.7. promptly provide to Experian all subject access requests (as defined in the Data Protection Legislation) which it receives in connection with the Services;
 - 5.5.8. (at the request of Experian) comply with its obligations relating to the return or destruction of data in Clause 11.4.
- 5.6. Subject to clause 5.7, if, pursuant to Article 82(4) UK GDPR, one party (the "Paying Party") has been held liable to pay compensation to a data subject for damage caused (in whole or part) by the other party ("Other Party"), the Paying Party shall, as envisaged under Article 82(5) UK GDPR, be entitled to recover from the Other Party (as a debt) any part of such compensation corresponding to damage for which the Other Party was responsible.
- 5.7. Following receipt of a claim (or notification of an intention to make a claim) from a data subject to which Article 82(4) UK GDPR may apply:
 - 5.7.1. the party in receipt of the claim shall promptly notify the other party of the claim;
 - 5.7.2. neither party shall make any admission of liability, settlement, or payment in respect of such claim, other than a payment made pursuant to a court order, without the prior written consent of the other party (such consent not to be unreasonably withheld or delayed); and
 - 5.7.3. each party shall provide such cooperation and assistance as is reasonably required by the other party in connection with the claim.
- 5.8. In order to protect the integrity of the data used in connection with the Services, the Partner shall:
 - 5.8.1. comply with Experian's reasonable instructions and guidelines relating to data security including those set out at <https://www.experian.com/content/dam/marketing/na/procurement/TPSMS029-Experian-Security-Requirements.pdf> and where included, in the Schedule;
 - 5.8.2. not copy, interfere with and/or use in any unauthorised way any digital certificate, web certificate or any other security device provided by Experian.
- 5.9. If, as a result of (a) any changes in Applicable Law (including any reasonable interpretation thereof); (b) any changes in the supply of third party data used in connection with the Services; or (c) a security vulnerability (other than a Personal Data Breach) Experian considers the Services to have become Affected Services, Experian will be entitled to do one of the following (as applicable) on giving prior written notice to the Partner (and Experian shall, where possible, use reasonable endeavours to give three months written notice):
 - 5.9.1.1. suspend and modify the Affected Services as necessary; or
 - 5.9.1.2. procure alternative data, the same as or similar to the data used in the Affected Services; or
 - 5.9.1.3. terminate this Agreement without liability in respect of those Affected Services.
- 5.10. In exercising its rights under Clause 5.9, Experian will consult with the Partner, and act reasonably and in a way which is consistent with its treatment of its other Partners.
- 5.11. Each party shall permit the other (on reasonable notice and during normal working hours and (save where the party being audited is, or is reasonably suspected of being, in material breach of this Agreement) no more than once per Contract Year) to audit the first party's compliance with its obligations under this Agreement in relation to the use of any software, data or other materials. If either party wishes to carry out an additional audit in any Contract Year, it shall reimburse the party being audited for any costs reasonably and properly incurred in connection with supporting such additional audit. The party carrying out the audit shall:
 - 5.11.1. observe the other party's procedures relating to the protection of confidential information about any clients or customers of the other party; and
 - 5.11.2. take all reasonable steps to minimise disruption to the other party's business during such audit.
- 5.12. The Partner shall keep adequate records of End Users and provide on request by Experian details of their names.
- 5.13. The Partner shall permit Experian and its authorised agents at all reasonable times to enter upon any premises of the Partner for the purpose of ascertaining whether the provisions of this Agreement have been and are being complied with by the Partner and to allow Experian and its authorised agents to inspect and take copies of the Partner's records (including those kept in accordance with clause 5.12) and books of account and these rights shall continue for a period of 3 months following termination of this Agreement.
- 5.14. Any audit to be conducted by Experian shall be carried out by a third party (appointed by Experian), if the Partner reasonably objects to such audit being carried out by Experian. The Partner shall pay the reasonable costs of the third party audit if such audit identifies non-compliance with the provisions of this Agreement.
- 5.15. The Partner shall promptly (i) audit an End User's compliance with the End User Terms, if Experian notifies the Partner that it reasonably believes an End User may have breached them, and (ii) provide written details of the outcome of the audit to Experian. The reasonable costs of such audit will be paid (i) by the Partner if the End User has breached the End User Terms, or (ii) by Experian if the End User has not breached the End User Terms.
- 5.16. The Partner shall promptly provide to Experian full details of all complaints relating to any Experian Materials made by an End User or an individual to whom the Experian Materials relate. The Partner shall co-operate with Experian and the End User to resolve any such complaints.
- 5.17. If Experian receives a complaint relating to the Experian Materials, the Partner shall co-operate with Experian and the End User to resolve that complaint and shall respond promptly, and in any event within 5 Working Days, to any request for information relating to the complaint.
- 5.18. Nothing in clauses 5.12 or 5.13 shall require the Partner to monitor prices or provide any other information which could be used directly or indirectly to fix the prices of the Partner Products.

- 5.19. The Partner shall conduct such due diligence in relation to all End Users as would be expected of a responsible business and, as a minimum, as is required to comply with Applicable Law. In addition, the Partner shall conduct any additional due diligence required by Experian from time to time.
 - 5.20. If Experian reasonably believes the Services have been used in breach of this Agreement by the Partner or there has been a breach of the End User Terms by an End User,
 - 5.20.1. Experian shall be entitled to suspend provision of the Services;
 - 5.20.2. the Partner shall, and shall procure that the End User shall, co-operate fully with Experian's investigations into such use; and
 - 5.20.3. Experian and the Partner shall use all reasonable endeavours to resolve the investigations and recommence provision of the Services.
 - 5.21. Each party will cooperate and share information with the other as reasonably necessary from time to time (including in circumstances where the parties may individually or collectively have caused harm to end consumers) to ensure that both parties discharge their regulatory obligations, and in order to help achieve positive consumer outcomes.
 - 5.22. Without prejudice to the general obligations under Clause 5.1, each of the parties shall in connection with this Agreement;
 - 5.22.1. comply with the Anti-Corruption Requirements and the Anti-Slavery Requirements;
 - 5.22.2. not engage in any activity, practice, or conduct which would constitute either a UK tax evasion facilitation offence under section 45(1) of the Criminal Finances Act 2017, a foreign tax evasion facilitation offence under section 46(1) of the Criminal Finances Act 2017.
 - 5.23. Each party shall have and shall maintain in place throughout the Term its own policies and procedures to ensure compliance with Clause 5.22, including adequate procedures under the Bribery Act 2010, and will enforce them where appropriate.
 - 5.24. Each party shall promptly report to the other:
 - 5.24.1. any request or demand for any undue financial or other advantage of any kind received in connection with this Agreement;
 - 5.24.2. any slavery or human trafficking in a supply chain which has a connection with this Agreement;
 - 5.24.3. any request or demand from a third party to facilitate the evasion of tax within the meaning of Part 3 of the Criminal Finances Act 2017, in connection with the performance of this Agreement.
 - 5.25. Consumer Duty. Not applicable.
6. **CONFIDENTIALITY**
- 6.1. Each party shall, in respect of the Confidential Information for which it is the recipient:
 - 6.1.1. keep the Confidential Information strictly confidential and not disclose any part of such Confidential Information to any person except as permitted by or as required for the performance of the recipient's obligations under this Agreement;
 - 6.1.2. take all reasonable steps to prevent unauthorised access to the Confidential Information;
 - 6.1.3. not use the Confidential Information other than for the purposes set out in this Agreement.
 - 6.2. The parties may disclose the Confidential Information to, and allow its use in accordance with this Agreement by, the following (as long as the conditions in Clause 6.3 are met):
 - 6.2.1. employees and officers of the recipient who necessarily require it as a consequence of the performance of the recipient's obligations under this Agreement;
 - 6.2.2. the recipient's auditors, bankers, lawyers and accountants solely for the purposes of providing professional advice and any other persons or bodies having a legal right or duty to have access to, or knowledge of, the Confidential Information in connection with the business of the recipient;
 - 6.2.3. the recipient's Group Companies for reasonable reporting purposes;
 - 6.2.4. (in the case of Experian being the recipient) agents and sub-contractors of Experian who necessarily require it as a consequence of the performance of Experian's obligations under this Agreement;
 - 6.2.5. in the case of the Partner being the recipient, End Users, to the extent necessary for the End User Permitted Purpose.
 - 6.3. As a condition of the rights set out in Clause 6.2 the party wishing to exercise the rights must:
 - 6.3.1. ensure that any party to whom it discloses Confidential Information is under an obligation of confidentiality which is substantially the same as set out in this Clause 6 in relation to such Confidential Information; and
 - 6.3.2. procure that such persons observe the restrictions in this Clause 6.
 - 6.4. The restrictions in Clause 6.1 do not apply to any information to the extent that it:
 - 6.4.1. is or comes within the public domain other than through a breach of Clause 6.1; or
 - 6.4.2. is in the recipient's possession (with full right to disclose) before receipt from the other party; or
 - 6.4.3. is lawfully received from a third party (with full right to disclose); or
 - 6.4.4. is independently developed by the recipient without access to or use of the Confidential Information; or
 - 6.4.5. is required to be disclosed by law or by a court of competent jurisdiction or by any regulatory body or in accordance with the requirements of any recognised stock exchange.
 - 6.5. The parties acknowledge that from time to time the parties may discuss the provision of additional and/or new products and services by Experian to the Partner and/or that Experian may bid to provide new products and/or services to the Partner (whether as part of a formal tender process or not). In such circumstances the parties agree that:
 - 6.5.1. the terms of this Clause 6 shall apply to any such discussions or bid (including any documents issued in relation to the bid) and any ideas and output developed as part of those discussions and/or bid;
 - 6.5.2. references in this Clause 6 to a recipient's obligations and the purposes of this Agreement shall be deemed to refer to the assessment of the provision of goods/services by Experian to the Partner; and
 - 6.5.3. the recipient shall return to the other party all materials containing the other party's Confidential Information immediately upon demand by the other party.
 - 6.6. Where Experian processes Personal Data contained within the Partner Data, the terms of Clause 5 shall govern such processing and Personal Data contained within Partner Data shall not therefore be considered Confidential Information for the purposes of this Clause 6.

7. LICENCE AND USE

- 7.1. Experian grants the Partner a non-exclusive licence to use any Experian Materials provided to the Partner as part of the Services for the Permitted Purpose on any licence terms identified in the Schedule, which shall include the right to:
 - 7.1.1. incorporate the Experian Materials into the Partner Products in accordance with any Documentation;
 - 7.1.2. sell the Partner Products (incorporating Experian Materials) to an End User, solely for the End User Permitted Purpose; and
 - 7.1.3. provide to the End User (on request) of a copy of any Experian Data used in the Partner Products solely for Audit Purposes
- 7.2. The licence granted under Clause 7.1 is made separately in respect of each individual element of the Experian Materials and commences on the day that each such element of the Experian Materials are first made available to the Partner. The licence will automatically expire on termination of this Agreement for any reason (unless the licence is expressed in the Schedule to be perpetual in which case the licence and any terms relating to the extent and/or exercise of that licence shall remain in force notwithstanding termination of the Agreement, except if termination is by Experian under Clause 11.1)
- 7.3. The Partner grants Experian or shall procure the grant of a royalty free, non-exclusive, non-transferable licence to use and copy any Partner Materials solely for the purposes of:
 - 7.3.1. performing this Agreement; and
 - 7.3.2. complying with any requests made to Experian under statute and/or regulation.
- 7.4. The Partner agrees that it will:
 - 7.4.1. use the Services and Experian Materials for the Permitted Purpose only and in accordance with any Documentation;
 - 7.4.2. procure that the End User complies with the End User Permitted Purpose;
 - 7.4.3. except as expressly permitted in Clause 7.1, not sell, transfer, sub-license, distribute, commercially exploit or otherwise make available to, or use for the benefit of, any third party any of the Services or Experian Materials;
 - 7.4.4. not (and will not allow the End User or any third party to) adapt, alter, modify, reverse engineer, de-compile or otherwise interfere with the Experian Materials without the prior written consent of Experian or as otherwise permitted by law;
 - 7.4.5. only take such copies of the Experian Materials as are reasonably required for the use of the Experian Materials in accordance with this Agreement; and
 - 7.4.6. not use, or allow any third party to use, Experian Materials to develop, improve, train, validate or benchmark any artificial intelligence, machine learning or similar technologies, systems, and agents (all collectively "AI Technologies").
- 7.5. Any technology, information, data, or materials created using Experian Materials in breach of Clause 7.4.6 shall be owned by Experian, treated as Experian Confidential Information and the Reseller hereby assigns all Intellectual Property Rights in the same to Experian.
- 7.6. Experian's rights under Clause 5 shall apply to assessing the Reseller's compliance with Clause 7.4.6.

8. INTELLECTUAL PROPERTY RIGHTS

- 8.1. All Intellectual Property Rights in the Partner Materials will remain vested in the Partner (or its relevant licensors) and to the extent that any rights in such materials vest in Experian by operation of law, Experian hereby assigns such rights to the Partner.
- 8.2. All Intellectual Property Rights in the Experian Materials and the Derivative Output will remain vested in Experian (or its relevant licensors) and to the extent that any rights in such materials and data vest in the Partner by operation of law, the Partner hereby assigns such rights to Experian.
- 8.3. Each party:
 - 8.3.1. acknowledges and agrees that it shall not acquire or claim any title to any of the other party's Intellectual Property Rights (or those of the other party's licensors) by virtue of the rights granted to it under this Agreement or through its use of such Intellectual Property Rights;
 - 8.3.2. agrees that it will not, at any time, do, or omit to do, anything which is likely to prejudice the other party's ownership (or the other party's licensors' ownership) of such Intellectual Property Rights;
 - 8.3.3. agrees not to remove, suppress, or modify in any way any proprietary marking, including any trade mark or copyright notice, on or in the materials of the other party and agrees to incorporate any such proprietary markings in any copies it takes of such materials.

9. THIRD PARTY CLAIMS

- 9.1. Subject to Clause 9.3, Experian shall fully indemnify the Partner against:
 - 9.1.1. any amounts paid by the Partner to any third party as a result of or in connection with any claim which that third party brings against the Partner alleging that its Intellectual Property Rights are infringed in the Territory by the provision by Experian to the Partner of the Experian Materials or the use of the Experian Materials by the Partner as permitted by the terms of this Agreement; and
 - 9.1.2. any associated legal expenses reasonably and properly incurred.
- 9.2. Subject to Clause 9.3, the Partner shall fully indemnify Experian against:
 - 9.2.1. any amounts paid by Experian to any third party as a result of or in connection with any claim which that third party brings against Experian alleging that its Intellectual Property Rights are infringed by the provision by the Partner to Experian of the Partner Materials or the use of the Partner Materials by Experian as permitted by the terms of this Agreement; and
 - 9.2.2. any associated legal expenses reasonably and properly incurred.
- 9.3. The indemnities in Clauses 9.1 and 9.2 shall not apply to the extent that any claim arises as a result of use of an infringing design supplied or made by the indemnified party, and are subject to the indemnified party:
 - 9.3.1. notifying the indemnifying party promptly on becoming aware of any matter or claim to which the indemnity might relate;

- 9.3.2. not making any admission, settlement, or payment in respect of such matter or claim, other than a payment made pursuant to a court order, without the prior written consent of the indemnifying party (such consent not to be unreasonably withheld or delayed); and
- 9.3.3. allowing the indemnifying party, where appropriate, to appoint legal advisers of its choice and to conduct and/or settle negotiations and/or proceedings relating to such matter or claim, and the indemnified party shall comply with the indemnifying party's reasonable requests in the conduct of any such negotiations and/or proceedings.
- 9.4. If any claims are made, or in Experian's reasonable opinion are likely to be made, by any third party alleging that its Intellectual Property Rights are infringed by the Partner's use of the Experian Materials as permitted by the terms of this Agreement, Experian may at its sole option and expense:
 - 9.4.1. procure for the Partner the right to continue using the relevant Experian Materials (or any part of them) in accordance with the terms of this Agreement;
 - 9.4.2. modify the relevant Experian Materials to avoid the infringement or replace the relevant Experian Materials with non-infringing materials, whilst still providing the same, or substantially similar, functionality to the infringing materials.

10. LIMITS ON LIABILITY

- 10.1. Neither party excludes or limits its liability to the other for any of the following (and nothing in this Agreement shall be construed as excluding or limiting such liability):
 - 10.1.1. for breach of its obligations under section 12 Sale of Goods Act 1979 or section 2 Supply of Goods and Services Act 1982;
 - 10.1.2. for personal injury or death resulting from its negligence or that of its employees, agents and/or sub-contractors by operation of Section 2(1) of the Unfair Contract Terms Act 1977;
 - 10.1.3. for breach of Clause 6;
 - 10.1.4. (in the case of the Partner) for any breach of Clause 7.4.3;
 - 10.1.5. for any matter which it would be illegal for that party to exclude and/or limit, or attempt to exclude and/or limit, its liability; or
 - 10.1.6. for that party's fraud or fraudulent misrepresentation.
- 10.2. The liability of each party to the other (whether in contract, negligence, breach of statutory duty or under any indemnity or otherwise) in respect of any claims for the damage to or loss of tangible property (excluding claims for loss or corruption of, or damage to, data contained on any tangible media) shall be limited to £1 million per claim or series of claims arising from any one incident.
- 10.3. Except as provided in Clauses 10.1, 10.2 and 10.4, the liability of each party to the other in respect of any claims (whether in contract, negligence, for breach of statutory duty or under any indemnity or otherwise) brought under or in connection with this Agreement shall be limited as follows:
 - 10.3.1. for all claims arising in the first Contract Year, liability shall be limited in aggregate to the greater of: (i) £100,000; or (ii) the Initial Contract Value;
 - 10.3.2. for all claims arising in any subsequent Contract Year liability shall be limited in aggregate to the greater of: (i) £100,000; or (ii) the fees (excluding VAT) paid by the Partner to Experian under this Agreement in the previous Contract Year.
- 10.4. The limitations in Clause 10.3 shall:
 - 10.4.1. not apply to the indemnities given by the parties under Clause 9.1 and 9.2;
 - 10.4.2. not apply to the liability of either party under Clause 5.6;
 - 10.4.3. be in addition to the obligation of the Partner to pay fees and charges under this Agreement.
- 10.5. Subject to Clause 10.1, neither party shall be liable to the other (whether in contract, negligence, for breach of statutory duty or under any indemnity or otherwise) for:
 - 10.5.1. any indirect or consequential loss;
 - 10.5.2. the following types of financial loss; loss of profits; loss of earnings; loss of business or goodwill; even if that party had notice of the possibility of the other party incurring such losses;
 - 10.5.3. the following types of anticipated or incidental losses; loss of anticipated savings; increase in bad debt; failure to reduce bad debt; even if that party had notice of the possibility of the other party incurring such losses.
- 10.6. Subject to clause 10.1, Experian shall not be liable to the Partner (whether in contract, negligence, for breach of statutory duty or under any indemnity or otherwise) for any use of any Experian Materials (whether by the Partner or the End User) outside the Territory.

11. TERMINATION

- 11.1. Either party shall be entitled to terminate this Agreement immediately by serving written notice on the other party in the following circumstances:
 - 11.1.1. if the other party commits a material breach of any of its obligations under this Agreement which is not capable of remedy;
 - 11.1.2. if the other party commits a material breach of any of its obligations under this Agreement which is not remedied within 28 days after receipt of a notice from the party not in breach specifying the breach, requiring its remedy, and making clear that failure to remedy may result in termination;
 - 11.1.3. if the other party has passed a resolution for its winding up (save for a voluntary winding-up for the purpose of a voluntary reconstruction or amalgamation), is subject to a petition presented to any court for its winding-up (save for a voluntary winding-up for the purpose of a voluntary reconstruction or amalgamation), is the subject of an application for administration filed at any court or a notice of appointment of an administrator filed at any court or a notice of intention to appoint an administrator given by any person, or is the subject of a notice to strike off the register at Companies House, or is dissolved or declared bankrupt, or has a receiver, administrator or administrative receiver appointed over all or part of its assets, or enters into an arrangement with its creditors, or is unable to pay its debts within the meaning of section 123 Insolvency Act 1986, or ceases to trade or takes or suffers any similar action;
 - 11.1.4. upon becoming aware at any time that Sanctions apply or otherwise target the other party or the other party is on an applicable Sanctions list maintained by such Sanction Authority as apply to the party giving notice ("Notifying Party"), and that such listing prevents or materially affects the Notifying Party's ability to (as applicable) provide or receive the Services or give or receive payment or makes it impossible or unlawful for

the Notifying Party to perform any of its obligations or exercise any of its rights under the Agreement. Further, if Experian becomes aware that Sanctions apply or otherwise target a Permitted End User or if the Permitted End User were to appear on any Sanctions list, Experian shall be entitled to terminate the Permitted End User Rights immediately on serving written notice to the Partner. In the event that Experian becomes aware that Sanctions apply to or otherwise target a Group Company of the Partner or the Group Company of a Partner is on a Sanctions list or that the Partner is directly or indirectly owned or controlled by a Sanctions Restricted Person, Experian shall be entitled to either suspend the Services provided under this Agreement or terminate this Agreement even if the Partner itself is not on a Sanctions list. In addition, the Partner shall immediately terminate the supply of the Services to any Permitted End User who is subject to Applicable Sanctions Law at any time; or

- 11.1.5. where a Change in Law renders some or all of the activities of that party in connection with this Agreement illegal or unlawful and no action that party could reasonably be expected to take can make such activities legal and lawful.
- 11.2. Experian shall be entitled to terminate this Agreement immediately by serving written notice on the Partner in the following circumstances:
 - 11.2.1. If the Partner undergoes a change of control or has announced or it is realistically anticipated that the Partner will undergo a change of control. For the purposes of this clause, "control" has the meaning given to it in section 1124 of the Corporation Tax Act 2010 and the expression "change of control" shall be construed accordingly;
 - 11.2.2. Experian has received any complaints from End Users, third parties or consumers about the Partner's use of Experian Materials and after being notified of such complaints by Experian and being given a reasonable period of time to resolve such complaints, the Partner has failed to resolve such complaints to Experian's reasonable satisfaction;
 - 11.2.2A. Any regulatory authority requests or orders Experian to cease provision of the Services or, in Experian's reasonable opinion, the continued provision of the Services would be in breach of Experian's regulatory obligations.
- 11.3. Termination of this Agreement (or of any element of it) shall not affect any rights, obligations, or liabilities of either party:
 - 11.3.1. which have accrued before termination; or;
 - 11.3.2. which are intended to continue to have effect beyond termination.
- 11.4. Upon termination of this Agreement (or the relevant elements of it) and subject to Clause 11.5:
 - 11.4.1. the parties shall each promptly return the Confidential Information of the other party to its owner;
 - 11.4.2. the Partner shall, at Experian's request either return the Experian Materials (whether in its possession or in the End User's possession or otherwise) to Experian or destroy such materials and, if destroyed, provide a certificate stating that such materials have been destroyed;
 - 11.4.3. Experian shall promptly return the Partner Materials to the Partner;
 - 11.4.4. the Partner shall cease to hold itself out as a Partner for Experian;
 - 11.4.5. Experian shall cease to provide the Services; and
 - 11.4.6. Any rights granted to an End User in relation to the Experian Materials shall cease.
- 11.5. The obligations under Clause 11.4 shall not apply where it is necessary to retain any Confidential Information, Experian Materials or Partner Materials to exercise any rights granted under this Agreement which are intended to survive termination of this Agreement and/or to the extent that retention is required by law or any applicable governmental or regulatory authority, for audit requirements or handling of any consumer complaints, or where electronic records have been automatically backed up to a backup or recovery system in the ordinary course of business for disaster recovery purposes. The terms of this Agreement (including Clause 5 and 6) shall continue to apply to any information or materials retained.
- 12. FORCE MAJEURE**
 - 12.1. Neither party will be liable for any delay or failure in the performance of its obligations under this Agreement if such delay or failure is due to an event of Force Majeure.
 - 12.2. If the Force Majeure persists for a period of 28 days or more, the party not claiming Force Majeure may give notice to the other to terminate this Agreement with effect from a date specified in the notice without penalty or other liability (except for any liability on the Partner to pay accrued fees).
- 13. ASSIGNMENT AND SUB-CONTRACTING**
 - 13.1. Except as provided in Clause 13.2 neither party may assign, transfer, charge or deal in any other manner with this Agreement or any of its rights under it, or purport to do any of these things, or sub-contract any or all of its obligations under this Agreement without the prior written consent of the other party (such consent not to be unreasonably withheld or delayed).
 - 13.2. Experian shall be entitled to sub-contract any or all of its obligations under this Agreement to a sub-contractor but by doing so Experian shall be responsible for the acts and omissions of the sub-contractor to the same extent as if it had carried out the obligations itself pursuant to this Agreement.
- 14. SEVERANCE**
 - 14.1. If any part of this Agreement is found to be invalid or unenforceable by any Court or other competent body, such invalidity or unenforceability shall not affect the other provisions of this Agreement and such other provisions shall remain in full force and effect.
 - 14.2. If any part of this Agreement is found to be invalid or unenforceable by any Court or other competent body but would be valid or enforceable if some part of the provision were deleted, the provision in question shall be treated as having been amended as necessary to make it valid and enforceable.
 - 14.3. In the circumstances referred to in Clause 14.1 and if Clause 14.2 does not apply, the parties agree to attempt to substitute for any invalid or unenforceable provision a valid and enforceable provision which achieves to the greatest extent possible the same effect as would have been achieved by the invalid or unenforceable provision.
- 15. NOTICES**
 - 15.1. Any notices to be sent by one party to the other in connection with this Agreement except for the service of Court proceedings shall be in writing and shall be delivered personally or sent by first class post (or equivalent service

offered by the postal service from time to time) to either the addresses of each party as set out on the front page of the Schedule or the registered office addresses of each party (and in the case of notices sent to Experian, with a copy to Experian's Legal Department).

- 15.2. Notices shall be deemed to have been duly given as follows:
 - 15.2.1. if delivered personally, upon delivery;
 - 15.2.2. if sent by post, two clear days after the date of posting;
- 15.3. If either party notifies the other party of a change to its details for the purposes of Clause 15.1, such notification shall only be effective on the date specified in such notice or seven days after notice is given, whichever is later.

16. GENERAL

- 16.1. If either party fails to exercise a right or remedy that it has or which arises in relation to this Agreement, such failure shall not prevent that party from exercising that right or remedy subsequently in respect of that or any other incident.
- 16.2. A waiver of any breach or provision of this Agreement shall only be effective if it is made in writing and signed on behalf of the party who is waiving the breach or provision. Any waiver of a breach of any term of this Agreement shall not be deemed a waiver of any subsequent breach and shall not affect the enforceability of any other term of this Agreement.
- 16.3. This Agreement and all matters arising out of it shall be governed by, and construed in accordance with, the laws of England. The English courts shall have exclusive jurisdiction over any claim or matter which may arise out of or in connection with this Agreement.
- 16.4. Variations of this Agreement shall not be effective unless recorded in writing signed by the parties; variations in electronic form shall not count as variations recorded in writing. However, variations to the Schedule made in accordance with any agreed change control procedure shall be effective.
- 16.5. This Agreement sets out all the terms agreed between the parties relating to the subject matter of this Agreement and supersedes any previous agreement between the parties relating to the same subject matter. Neither of the parties shall be bound by, or liable to the other party for, any representation, promise or inducement (other than fraudulent misrepresentations) made by it or by any agent or person on its behalf which is not expressly contained in this Agreement.
- 16.6. The parties hereby agree that nothing in this Agreement shall be construed as creating a right which is enforceable by any person who is not a party to this Agreement or a permitted assignee of such a party.
- 16.7. Each party shall, at the reasonable request and cost of the other party, do whatever is reasonably required to give the other party the full benefit of all the provisions of this Agreement.
- 16.8. Nothing in this Agreement is intended to, or shall, operate to:
 - 16.8.1. create a partnership or joint venture of any kind between the Partner and Experian;
 - 16.8.2. authorise either party to act as agent for the other party;
 - 16.8.3. authorise either party to act in the name or on behalf of, or otherwise to bind, the other party in any way.
- 16.9. In this Agreement:
 - 16.9.1. any reference to a statutory provision includes a reference to any modification or re-enactment of it from time to time;
 - 16.9.2. references to clauses and schedules are to the Clauses of and the Schedule to this Agreement;
 - 16.9.3. the singular includes the plural and vice versa;
 - 16.9.4. the headings are for ease of reference only and shall not affect the construction or interpretation of this Agreement;
 - 16.9.5. where any matter is to be agreed, such agreement must be recorded in writing;
 - 16.9.6. wherever the words "including," "include," "includes" or "included" are used they shall be deemed to be followed by the words "without limitation" unless the context otherwise requires;
 - 16.9.7. the expression "person" means any individual, firm, body corporate, unincorporated association, partnership, government or state or agency of a state or joint venture.
- 16.10. The contents of the Schedule shall prevail over the contents of these Terms and Conditions to the extent of any conflict or inconsistency.

17. DEFINITIONS

In this Agreement the following words and expressions shall have the following meanings:

Word or Expression	Meaning
Affected Services	Services which Experian (in its reasonable opinion) considers that it can no longer provide in accordance with their Specification or that it cannot provide at all as a consequence of the trigger events set out in Clause 5.9;
Agreement Purposes	the purposes contemplated by this Agreement, and for such other purposes as the parties may agree from time to time;
Anti-Corruption Requirements	All Applicable Law relating to anti-bribery and anti-corruption including the Bribery Act 2010;
Anti-Slavery Requirements	All Applicable Law relating to anti-slavery and human trafficking including the Modern Slavery Act 2015;
Applicable Law	All legislation, regulations, legally binding rules, policies, guidance, codes of practice, instructions, notices, publications, or recommendations issued by any governmental, statutory, or regulatory body and any legally binding industry codes or conduct or guidelines and other rules having equivalent force which are applicable to the provision or use of the Services under this Agreement;

Applicable Sanctions Law	<p>A financial sanctions law that:</p> <ul style="list-style-type: none"> • prohibits the supply of the Services to the End User; and/or • if the Partner supplies the Services to the End User, may cause the Partner or Experian to be subject to legal action or to be themselves placed on sanctions lists;
Audit Purposes	the purposes of an audit by the End User of the Partner's provision of the Partner Products, which may include verifying a decision or outcome given by the Partner Products
Change in Law	the coming into effect of a new Applicable Law or a change in Applicable Law or a fundamental change in the judicial interpretation of Applicable Law after the date of this Agreement;
Commencement Date	The Commencement Date set out in the Schedule in respect of the Services covered by the Schedule or in the absence of such date then the date that the individual signature sheet identifying this Agreement is signed by both parties;
Confidential Information	Any and all information relating to the trade secrets, operations, processes, plans, intentions, product information, prices, know-how, designs, customer lists, market opportunities, transactions, affairs and/or business of the parties and/or to their customers, suppliers, clients or Group Companies in or on any medium or format.
Consumer Duty	As set out in Principle 12 and PRIN 2A of the Principles for Business section of the Financial Conduct Authority ("FCA") Handbook and any related rules or guidance issued by the FCA relating to the delivery of good customer outcomes for retail customers;
Contract Year	A twelve calendar month period from the Commencement Date or any anniversary of the Commencement Date:
Controller	means the definition specified in the Data Protection Legislation;
Derivative Output	Information, data, and materials that are derived, prepared, or generated by Experian and/or its sub-contractors within Experian's environment pursuant to (and/or as a consequence of) the Services, excluding the Partner Materials themselves;
Documentation	Any or all of the Specification, user documentation, marketing materials, product documentation, technical documentation including guidelines relating to data security and access and/or statements of functionality;
Data Protection Legislation	All Applicable Law relating to data protection and privacy (including UK GDPR and The Privacy and Electronic Communications (EC Directive) Regulations 2003);
End User/Permitted End User	Any person to whom the Partner provides the Partner Products which incorporate the Services, as envisaged by this Agreement;
End User Permitted Purpose	<p>Unless otherwise stated in the Schedule:</p> <ul style="list-style-type: none"> • In respect of the Partner Products, the internal business purposes of the End User; and • In respect of Experian Materials, solely for Audit Purposes;
End User Terms	The terms and conditions to be put in place with the End User pursuant to Clause 2.6;
Experian Competitors	The competitors of Experian referred to in the Appendix to the Schedule;
Experian Data	Any of the data and/or databases and/or scores supplied by Experian to the Partner in connection with this Agreement but excluding the Partner Data;
Experian Materials	Any of the items developed and/or licensed by Experian to the Partner in connection with this Agreement and includes software, Trade Marks and Documentation and Experian Data;
Force Majeure	Any act of government or state, civil commotion, epidemic, fire, flood, industrial action, or organised protests by third parties, natural disaster, war, failure of payment systems, or any event beyond the reasonable control of the party claiming to be excused from performance of its obligations;
Group Company	any company which is in relation to Experian or (as the case may be) the Partner a subsidiary, holding company or subsidiary of a holding company as the terms "subsidiary" and "holding company" are defined by section 1159 of the Companies Act 2006;
Initial Contract Value	The greater of the Minimum Fee (and/or any fixed fees) and the actual amounts due and payable by the Partner as specified in the Schedule in the first Contract Year (excluding VAT);
Initial Term	The period specified as such in the Schedule;

Intellectual Property Rights	Copyright, database right, domain names, patents, registered and unregistered design rights, registered and unregistered trade marks (including, where applicable the Trade Marks) and all other industrial, commercial, or intellectual property rights existing in any jurisdiction in the world and all the rights to apply for the same;
Live Date	The date set out in the Schedule or, if none, the date on which the Experian Data and/or Experian Materials or the Services are first available for use in a live operating or production environment other than for the purposes of testing;
Minimum Fee	The minimum fee in respect of any particular part of the Services as set out in the Schedule;
Minimum Notice Period	The minimum period of notice to be served by either party to terminate this Agreement as set out in the Schedule (and if none is specified, the minimum notice period to be served by the Partner shall be 12 months and the minimum notice period to be served by Experian shall be 3 months);
Partner	The party named as the Partner in this Agreement;
Partner Data	Any of the data and/or databases owned by the Partner and/or an End User and provided to Experian in connection with this Agreement but excluding any data supplied to the Partner by Experian;
Partner Products	The products of the Partner named as such in the Schedule;
Partner Materials	Any of the items provided to Experian by the Partner in connection with this Agreement and includes Partner Data;
Permitted End User	the End Users and prospective End Users which the Partner is permitted to solicit orders from, as identified in the Schedule provided always that such End Users are not subject to Applicable Sanctions Law;
Permitted Purpose	Unless otherwise stated in the Schedule: <ul style="list-style-type: none"> • incorporation of the Experian Materials into the Partner Products in accordance with any Documentation; • sale of the Partner Products (incorporating Experian Materials) to an End User, within the Territory solely for the End User Permitted Purpose; and • provision to the End User (on request) of a copy of any Experian Materials used in the Partner Products solely for Audit Purposes.
Personal Data Breach	The definition specified in the GDPR;
Personal Data	The definition specified in the Data Protection Legislation;
Price Indexation Date	The dates set out in the Schedule or, if none, then each anniversary of the Commencement Date;
Processing	The definition specified in the Data Protection Legislation;
Processor	The definition specified in the Data Protection Legislation;
Project Timetable	Any timetable expressly set out or referred to in the Schedule or otherwise agreed between the parties from time to time;
Relevant Index	<ul style="list-style-type: none"> • In respect of the periodic fees, the All items index of the Retail Prices Index (or any replacement index) published by the Central Statistical Office (or any replacement body); • In respect of man day rates the relevant managerial and/or professional band of the HAY Index produced by The HAY Group Management Limited (Company No 763575) based on the financial provincial scales for systems staff in the managerial and professional bands as the case may be; • If any of such indices ceases to be published, then a broadly equivalent index as may be agreed by the parties will be used as a substitute;
Revenue Year	Unless otherwise stated in the Schedule, a period of 12 calendar months commencing on the Live Date or any anniversary of the Live Date;
Sanctions	As in force from time to time, any treaty, law regulation, decree, ordinance, order, decision, directive, policy, demand, request, rule or requirement imposed, administered or enforced from time to time by any Sanctions Authority: (a) relating to any economic, financial trade or other, sanction, restriction, embargo, import or export ban, prohibition on receipt or transfer of funds or assets or on performing services, or equivalent measure; or (b) directed at prohibiting or restricting dealings with Sanctions Restricted Person(s);

Sanctions Authority	Means any of: a) the United Kingdom; b) the European Union or any of its Member States; c) the United States of America; and the respective governmental institutions and agencies of any of the foregoing in items (a) to (c) above;
Sanctions Restricted Person	Any person or entity: (i) included on the Consolidated List of Financial Sanctions Targets maintained by Her Majesty's Treasury; (ii) included on the Consolidated List of Persons, Groups and Entities subject to European Union Financial Sanctions; (iii) included on the Specially Designated National and Blocked Persons List maintained by the United States Office of Foreign Assets Control; (iv) included on any other list of a similar nature administered by a Sanctions Authority in respect of persons or entities with whom dealings are prohibited and/or whose assets are blocked; (v) owned 50% or more of, if applicable in accordance with respective Sanctions, controlled by any person, entity or body appearing on any list referred to in items (i) to (iv).
Schedule	The schedule or schedules which describe the subject matter and specific terms relating to this Agreement;
Services	The services as specified in the Schedule and all other services supplied by Experian to the Partner under or in connection with this Agreement, including the provision and grant of licences in respect of any Experian Data and/or Experian Material;
Specification	Any document referred to in the Schedule that sets out details of the agreed functionality to be provided by any Experian Materials or a detailed description of the Services (as such document is updated by agreement between the parties from time to time);
Sub-processors	Any person (including any third party and any Experian Group Company but excluding an employee of Experian or any of its sub-contractors) appointed by or on behalf of Experian to process Personal Data on behalf of Experian in connection with the Agreement;
Term	The duration of this Agreement as determined in accordance with Clause 1.2;
Territory	The United Kingdom or such other territory as is specified in the Schedule;
Trade Marks	The marks and/or names specified in the Appendix to the Schedule together with such other marks and/or names as Experian may from time to time specify in writing shall be used by the Partner;
UK GDPR	The General Data Protection Regulation (2016/679), to the extent that and in the form that it is a requirement of English law from time to time.