

Section 172(1) Statement and engagement with stakeholders

New legislation became effective during the year, aimed at helping shareholders better understand how directors have discharged their duty to promote the success of companies, while having regard to the matters set out in Section 172(1)(a) to (f) of the UK Companies Act 2006 (s172 matters).

Section 172 defines the duties of company directors and concerns the duty to promote the success of companies. In the year ended 31 March 2020, the directors of the Company continued to exercise these duties while having regard to the s172 matters, and also to other relevant factors as they reviewed and considered proposals from senior management, and as they governed the Company on behalf of its shareholders through the Board and its Technology Committee. The s172 matters are considered consistently across the wider Experian group. As a subsidiary of Experian plc, the consideration of s172 matters by the directors is outlined below with the use of cross reference to the Experian Annual Report.

(a) The likely consequences of any decision in the long term

The directors have delegated authority to the Technology Committee, which review proposed business decisions in detail. The Experian Group governance framework explains how the Experian plc Board delegates its authority to subsidiaries, as outlined on page 82 of the Experian Annual Report. The Experian Group capital allocation framework and Advances in automation and technology, which directly relate to the Company's operations, are discussed on pages 56 and 17 of the Experian Annual Report respectively.

(b) The interests of the company's employees

The Company does not have any employees.

(c) The need to foster the company's business relationships with suppliers, customers and others

The Company's business relationships are primarily within the Experian group of companies and with Her Majesty's Revenue and Customs (HMRC). Details of how the wider Experian Group fosters business relationships with suppliers, customers and others are set out on pages 22 and 45 of the Experian Annual Report.

- (d) The impact of the company's operations on the community and the environment
- Information on the wider Experian Group's impact is provided in the 'Improving financial lives' and 'Protecting the environment' sections on pages 37 and 47 respectively of the Experian Annual Report.
- (e) The desirability of the company maintaining a reputation for high standards of business conduct

The Company annually reviews and approves a UK Modern slavery statement as required under the UK Modern Slavery Act. The ways in which ethical standards are upheld across the Experian Group are detailed on pages 22, 44 and 45 of the Experian Annual Report.

(f) The need to act fairly between members of the company

The Company is a wholly owned subsidiary of GUS Holdings Unlimited. Information on stakeholder engagement for the wider Experian Group is provided on pages 22, 83 and 84 of the Experian Annual Report.