

What to expect as a CAIS Provider

Joining CAIS at Experian is a two-way partnership. As a member, you not only contribute valuable data but also gain exclusive benefits. You'll have enhanced access to advanced Experian products, receive detailed insights and feedback on your data.

Loading Timeline



Delayed Input Files

Ideally, we will never go into this process, but it is worth being familiar with what will happen if files are delayed, missed or below the required quality threshold.



Day 0: This is the day that we have in our system, taking from your 'go live' Document as the expected day of file receipt.



Day 7: Our Data Quality team will be in touch to request the file at this point; some issues, such as file transfer failure can be diagnosed and fixed at this point.



Day 14: If the file is late by Day 14, it will need to be recreated to reflect data from an earlier period to align with the expected timeline. Each file should cover a one-month period. If two files are generated more than six weeks apart, a missing data status will occur. At this stage, we request that you create a file representing data from an earlier time..



Day 90 and beyond: After three months without a file, you will be out of compliance with PoR regulations. Consequently, we will initiate the process of making the data private, revoke access to our products, and eventually remove the data from our database.

Data Monitoring

We will also help you monitor the data, notify you of any data changes you may not be aware of and provide MI, Metric reports and samples



TEXT REPORT



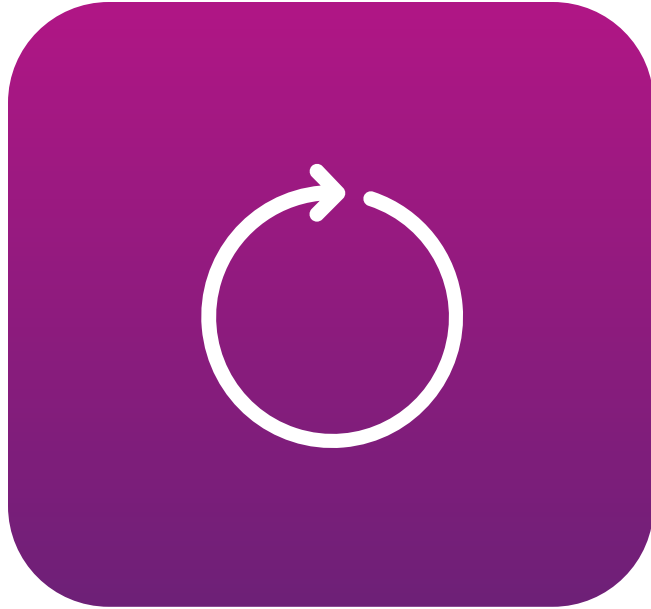
METRIC REPORT



13 MONTH
TRENDING REPORT

When to get in Touch

When things start to change and move away from the detail we have recently taken to set up the portfolio, it is always necessary to let us know so that we can keep our systems up to date.



Name Change

If you rebrand or wish to change the name under which your data appears on credit reports, please inform CAIS Control. We can easily make the amendment, helping to reduce queries and streamline your rebranding process.



Contact Details

When a contact person leaves your business, please inform us and provide the replacement's contact details. While we can accept group email addresses, we prefer a phone number for an individual we can reach in an emergency.



Submission Change

Please notify us as early as possible of any changes to your submission, whether it's the format or the expected submission date. This allows us to take the necessary steps to ensure a smooth experience.