

July 2024

Data Insight Team



Introduction

- At the end of Jul24, Experian loaded 6 million new Utility records to Consumer CAIS. These accounts break down as follows:
 - ▶ 97% = Up to date accounts
 - ▶ 1% = Accounts in arrears
- Experian undertake impact analysis whenever a significant new CAIS client or portfolio is added to the Credit Bureau. Generally, significant is defined based on number of accounts (> 1,000,000 records).
- The analysis on the following pages focused on the shifts in Key Delphi variables as result of data ingestion.





Results – Key Bureau Hit rate

Key Bureau Hit rates	Excl New CAIS	Incl New CAIS	
% with Same Person Active CAIS Accounts>0	86.63%	99.17%	
% with Worst Status in Delinquency	3.49%	4.26%	
% with Same Person Default Accounts>0	8.00%	8.00%	
% with Same Person CCJ's>0	3.00%	3.00%	
% with Same Person Delphi>800	86.10%	86.68%	
% with Same Person CII>40	2.91%	3.93%	
% Thin File	1.45%	3.02%	

From the table the points to note are:

- Adding New CAIS gives positive impact on the number customers with active accounts and % of thin file
- There is also slight increase on Delphi>800,
 CII>40 and % with worst status in Delinquency
- Defaults accounts and accounts with CCJ remain static



Number of Active CAIS

			Grand Total				
# of Active Acc	counts	No Active Accounts					
VIS Data	No Active Accounts	0.83%_	12.55%	0.00%_	0.00%_	0.00%_	13.37%_
New CAIS	1 to 2	0.00%	4.41%_	5.37%	_0.00%_	0.00%	9.78%
	3 to 4	0.00%	0.00%	7.84%	8.94%	0.00%	16.77%
Excluding	5 to 6	0.00%	0.00%	0.00%	9.90%_	9.18%	19.08%
Exc	7+	0.00%	0.00%	0.00%	0.00%	40.99%	40.99%_
Grand Tot	al	0.83%	16.96%	13.21%	18.83%	50.17%	100.00%

- This table shows the number of currently active CAIS accounts held by the utility supplier and the shifts when the new CAIS data is added
- 12.55% of the utility data would move to
 1-2 accounts group from no active
 accounts
- ~30% of them would have an increase in the number of active accounts



Worst CAIS status

		Inc					
Worst Status	No Active Accounts	Up to Date	1	2 to 3	4+	Grand Total	
, CAIS	No Active Accounts	0.83%	12.22%	0.04%	0.05%	0.26%	13.39%
ng New Data	Up to Date	0.00%		0.07%	1	_	83.12%
.≒	1	0.00%	_0.00%_	1.09%	0.01%	0.03%	1.13%
pn (2 to 3	0.00%	_0.00%_	0.00%	0.92%	0.05%	0.97%
Exc	4+	0.00%	0.00%_	0.00%	0.00%	1.39%	1.39%
Grand Total	0.83%	94.91%_	1.20%	1.04%	2.03%_	100.00%	

- This table shows the worst CAIS status for the utility supplier and the shift when the new CAIS data is added
- There are 12.22% of accounts have up to date status while 0.86% of the accounts are worse with new data added



Delphi Distribution

		Including New CAIS Data										
Delphi	Distribution	No Trace	Low-560	561-640	641 -720	721 - 800	801- 880	881-960	961-1040	1041- 1120	1121+	Grand Total
	No Trace	0.65%	0.00%	0.00%	0.00%_	0.00%_	0.00%	0.00%_	0.00%	0.00%_	0.00%	0.65%
ata	Low-560	0.00%	3.59%	0.03%_	0.02%	_0.00%_	0.00%_	0.00%_	0.00%	0.00%_	0.00%	3.64%
	561-640	0.00%	0.23%	1.13%	0.03%	0.02%	0.00%	0.00%	0.00%	0.00%	0.00%	1.41%
AIS	641 -720	0.00%	0.14%	0.22%	1.75%	0.10%	0.13%	0.03%	0.00%	0.00%	0.00%	2.36%
≥ 	721 - 800	0.00%	0.20%	0.13%	0.42%	3.22%	0.49%	1.03%	0.33%	0.01%	0.00%	5.84%
N S	801-880	0.00%	0.16%	0.04%	0.19%	0.70%	4.52%	2.08%	2.39%	0.08%	0.00%	10.16%
Excluding	881-960	0.00%	0.05%	0.01%	0.04%	0.12%	0.50%	7.64%	1.94%	0.07%	0.00%	10.37%
on!	961-1040	0.00%	0.03%	0.01%	0.01%	0.03%	0.13%	0.57%	14.63%	0.37%	0.04%	15.82%
EX	1041-1120	0.00%	0.01%	0.01%	0.01%	0.01%	0.02%	0.14%	1.07%	35.59%	0.14%	37.00%
	1121+	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.01%	0.08%	0.56%	12.09%	12.74%
Gra	nd Total	0.65%	4.41%	1.58%	2.47%	4.20%	5.78%	11.50%	20.43%	36.69%	12.28%	100.00%

- 9.34% of the utility data would have higher Delphi Score.
 Among these 4.55% are those who were previously in 801-880 Delphi band
- 5.84% would have lower Delphi score



CII Distribution

		Including New CAIS Data							
CII Distr	ribution	recent derog	trivial balance	1 to 4	5 to 20	21 to 40	40+	Grand Total	
) Data	recent derog	1.28%_	0.00%	0.02%_	0.15%	0.17%_	0.18%	_1.80%	
w CAIS	trivial balance	0.06%	32.91%	0.20%	0.45%	0.36%	0.62%	34.60%	
New	1 to 4	0.00%	0.00%	46.49%	0.45%	0.02%	0.00%	46.96%_	
Excluding	5 to 20	0.00%	0.00%	0.03%	_10.05%_	0.29%	0.05%	_10.43%_	
on	21 to 40	0.00%	0.00%	0.00%	0.03%	3.09%	0.18%	3.30%	
Ĕ	40+	0.00%	0.00%	0.00%	0.00%	0.02%	2.89%	2.91%	
Grand Tota	l .	1.35%_	32.91%_	46.74%_	_11.14%_	3.94%_	3.93%	100.00%	

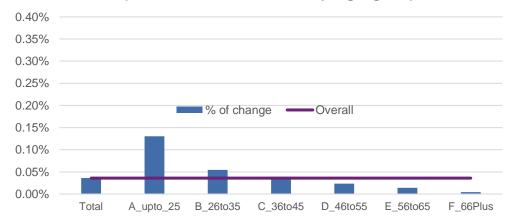
- The table shows the impact of new CAIS data to the Experian's indebtedness index
- The Index remains stable overall with only 1.1% worse and 0.9% better off



Thin File

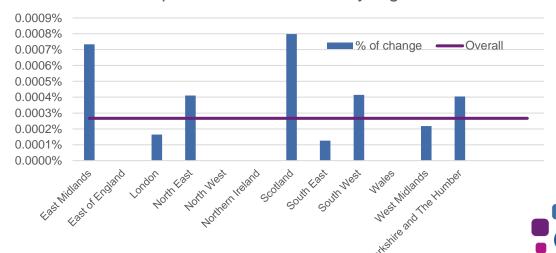
Thin File		Including	Grand Total	
1 1 1 1 1 1	riie	Thin file	Thick file	Granu Total
ng NS	No trace	1.58%	0.03%	1.60%
udi , CA	Thin file		0.01%	1.45%
Excluding New CAIS Data	Thick file	0.00%	96.94%	96.94%
Grand	Total	3.02%	96.98%	100.00%

Improvement in thick file by age group



- The new CAIS data helped 1.58% of accounts move from No trace to Thin file and 0.03% from No trace to Thick file
- The improvement in thick file for younger age groups was more than those for elder groups
- Scotland shows the highest improvement rate in thick file

Improvement in thick file by region



Summary

There are minor changes to some consumers' Delphi score and Consumer Indebtedness Index as a result of adding the new CAIS portfolio.

The New data has a positive impact on the CAIS bureau as both active accounts and % thick file will increase, especially for the younger age group.



