

Sky

Working together with Experian to enhance the onboarding experience.

Sky and Experian have partnered together to deliver Sky's pre-employment vetting and vetting of existing employees for a number of years. Over the last 12 months Sky have gone through a major change programme focussing on expanding and improving the service offering of their HR Admin teams. One of the key deliverables of the programme was to enhance the onboarding process for candidates joining Sky. Experian have been able to support Sky with improving their screening processes helping them to achieve their goals.



Improving Onboarding at Sky

Sky wanted an onboarding journey that's centred around the candidate. They needed a meticulous and compliant, hassle-free screening process, with instant updates and reporting, as well as a full audit trail.

By using Experian's background checking services, Sky's onboarding team don't have to waste time searching for updates and results.

At Experian, understanding the required background for each candidate is our area of expertise. Our background checks provide a detailed history and therefore understanding of an individual's background, including their identity, education history, employment history, credit history and any relevant criminal record information, thereby helping onboarding teams to review for any inconsistent or adverse information they should be aware of before employment.

Re-vetting existing employees

As well as vetting new employees, Sky also needed to ensure they had efficient and reliable processes in place to re-vet existing employees, a task that was very admin heavy, but important to a business that wants to do the right thing by both their employees and customers. By consulting with Sky, the Experian screening team suggested the bulk upload service, a more efficient and cost effective solution.

The Experian bulk upload service simply requires employers to upload a data sheet of the employees they wish to vet, and send it through our secure transport system. All check results are then available in a Management Information (MI) database, enabling the onboarding team to monitor the progress of results in real time.

Partner not supplier

At Experian we pride ourselves on being more than a service provider. We are, and are seen as by the many users of our services, a key partner, and our relationship with Sky was no different to this.

Our consultative team of background checking specialists spend time with Sky to truly understand every step of their current onboarding and re-vetting journeys, staying close to potential changes and future requirements. From studying their current screening processes, to advising on security and compliance, our onboarding experts became an extension of the Sky HR team, suggesting solutions that would deliver the best possible result for Sky's needs.

“We have a longstanding relationship with the Experian background checking team. They have been integral in helping us to deliver improvements to our service in the last year. Always friendly and happy to help, I know they are only ever a phone call away if we have any problems, questions or concerns. Their vast expertise in screening and onboarding is invaluable and I look forward to seeing what we can deliver together in the future.”

— Nicola Doherty, Head of HR Administration, Sky

For more information about Experian's Background Checking services visit
www.experian.co.uk/background-checking

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